

Invoice no:
Delivery note no:
Claim no:

All sections in white must be completed in FULL. Sections shaded in grey are for office use only.

Technical Service Claim/Return

Name:	
Telephone no:	
Address:	
Web order no:	
Date order was delivered	

Item(s) being claimed / returned	Item description(s)	OFFICE USE ONLY
		OT
		OT
		OT
		OT

Reason for claim/return: Please provide us with an explanation

Explanatory scheme and pictures Please provide us with a scheme and pictures

Technical service analysis

Date	Received by
Date	Analysed by
Date	Validated by

In order to qualify for a refund on any items being returned that are no faulty, all items should be returned in good condition and suitably packaged to prevent damage in transit with a copy of the invoice. Get Your Shower reserves the right to refuse any refund if the goods do not meet the above conditions. If we do not have a suitable replacement for a faulty item, we will refund you the cost of the item and the delivery cost providing the item is found to be faulty within the first 6 months.